



Dear Bay House Patient,

### **Important information about your dental care**

It has been a pleasure to care for your child at Bay House Dental Practice and our priority has been providing the highest quality care for our patients. However, with rising costs and the way the NHS dental contract is managed, this is no longer possible under the current system.

The Welsh Government's proposals from April 2026 also mean that from next year patients may lose continuity of care, by being placed on long waiting lists and potentially waiting years for a routine appointment. We believe this is not in the best interests of our loyal patients. Many dentists across England and Wales are facing the same challenges and have already taken similar steps.

**That is why, from 31st December 2025 the practice will move away from NHS dentistry and become a fully independent private family run dental practice.**

We would be honored to continue your child's dental care at Bayhouse Dental Practice with your current dentist via a practice membership scheme, what this means:

Membership allows you to budget for your child's routine preventative dental care with a simple monthly direct debit that represents excellent value for money. Children up to 6 years of age will be seen for **free** when they attend their appointments with a parent or guardian who is a member of the practice although they will not be able to access the Global Accident and Emergency scheme that is part of Membership. There isn't a registration fee for children and the membership fees we have set for children does mean we have chosen to subsidise the service to children. As a family run practice this was very important to do this for our loyal patients.

### **For children aged 6-12 years - £7.99 per month**

- 2 routine examinations per year
- 20% Discount off routine treatment
- Professional development monitoring of your child's mouth
- Global Dental Accident & Emergency Cover <https://globaldentalscheme.co.uk/>

### **For children aged 13-17 years - £11.99 per month**

- 2 routine examinations per year
- 1 hygiene appointment per year
- 15% Discount off routine treatment

- Professional development monitoring of your child's mouth
- Global Dental Accident & Emergency Cover <https://globaldentalscheme.co.uk/>

### **Places are limited**

To provide the right level of care, we only have capacity for a set amount of patient. Places are offered on a first-come, first-served basis.

- **Membership can start straight away, with first payments taken on 1<sup>st</sup> February 2026.**

- Our NHS contract ends 1<sup>st</sup> April 2026

Terms and Conditions can be located here: <https://dentalpracticeportal.com/termsgds>

To guarantee your child's place:

- Join online via the QR code or go to [<link>](#)
- Return the enclosed direct debit mandate, OR
- Call us and we will set this up securely by phone.

### **Here to Help**

We understand that this is a change, and we're here to support you. If you have any questions, provide full terms or signpost you to NHS services if you prefer, please contact our dedicated Patient Membership Advisors, on **029 2023 1258** or visit us in person. If you wish to source NHS care at another practice, you can get further information on the NHS Choices website [www.nhs.uk](http://www.nhs.uk) or by calling 111 for advice in finding another NHS dentist.

Thank you for your loyalty. We look forward to continuing to care for your child as valued members of our practice.

Yours sincerely,

**Dr Imran Nathoo and the team at Bay House Dental Practice**

**T: 029 2023 1258**