



Dear Bay House Patient,

Important information about your dental care

It has been a pleasure to care for you at Bay House Dental Practice and our priority has been providing the highest quality care for you and your family. However, with rising costs and the way the NHS dental contract is managed, this is no longer possible under the current system.

The Welsh Government's proposals from April 2026 also mean that from next year patients may lose continuity of care, by being placed on long waiting lists and potentially waiting years for a routine appointment. We believe this is not in the best interests of our loyal patients. Many dentists across England and Wales are facing the same challenges and have already taken similar steps.

That is why, from 31st December 2025 the practice will move away from NHS dentistry and become a fully independent private family run dental practice.

This change means we can:

- Spend more time with you
- Reduce waiting times
- Focus fully on prevention
- Offer a wider choice of treatments and materials
- Care for you in a more relaxed environment

We would be honored to continue your dental care at Bayhouse Dental Practice with your current dentist via a practice membership scheme, what this means:

Our Membership – £23.99 per month (just 79p per day)

- Guaranteed registration with this practice
- Personalised preventive care programme
- 2 dental examinations per year
- 2 hygiene appointments per year
- Mouth cancer screening
- Free radiographs and intra oral scan (as clinically necessary)
- 10% off routine treatment fees
- Global Dental Accident & Emergency Cover <https://globaldentalscheme.co.uk/>
- Children under 6 seen free when a parent/guardian is a member

Children's Memberships 6 years+ from £7.99 per month – no admin fee

- Preventive care
- Discount off treatments

A one-off £10 adult registration fee applies.

Places are limited

To provide the right level of care, we only have capacity for a set amount of patients. Places are offered on a first-come, first-served basis.

- **Membership can start straight away, with first payments taken on 1st February 2026.**

- Our NHS contract ends 1st April 2026

Terms and Conditions can be found here: <https://dentalpracticeportal.com/termsgds>

To guarantee your place:

- Join online via the QR code or go to [<link>](#)
- Return the enclosed direct debit mandate, OR
- Call us and we can set this up securely by phone.

Here to Help

We understand that this is a change, and we're here to support you. If you have any questions, provide full terms or signpost you to NHS services if you prefer, please contact our dedicated Patient Membership Advisors, on **029 2023 1258** or visit us in person. If you wish to source NHS care at another practice, you can get further information on the NHS Choices website www.nhs.uk or by calling 111 for advice in finding another NHS dentist.

Thank you for your loyalty. We look forward to continuing to care for you as valued members of our practice.

Yours sincerely,

Dr Imran Nathoo and the team at Bay House Dental Practice

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